

10Sep01

CCI
Mr. David Minoofar
Vice President Project Management
22591 Avenida Empresa
Rancho Santa Margarita, Ca. 92688

Re: Performance on Bastrop and Oneta Projects
Subject: Purchase Orders 41602-27004 and 42102-27022

Dear Mr. Minoofar;

We would like to take this opportunity to personally thank CCI for the outstanding project management efforts started by Harald Boeckler and carried through by Michael Dargahi on the referenced DFD Bastrop and Oneta Projects for the Steam Conditioning Valves and the Auxiliary Steam Desuperheaters. Your efforts encompassed information flow from several overseas product centers. Important issues were effectively communicated and resolved having to do with schedule, engineering, testing and complex shipment logistical issues, including air freight, to insure at site required dates were held.

The key to their success involved following the equipment from the inception of the order to the arrival at the jobsite, which included accurate schedule reporting and also the monitoring of shipping and traffic issues. We at DFD understand and appreciate the complexities involved in gathering information across several languages and individual cultural barriers.

CCI did an admirable job of overcoming disparate and inconsistent reporting methods from individual factories. CCI showed good project management with results through good communication, in spite of the internal hurdles that were faced.

The last shipment on the Oneta Projects is on the ocean and should arrive at the jobsite later this month. Although a few open items remain, such as a spare parts quotation, we are confident that CCI will complete the tasks in a timely manner.

On behalf of the entire D/FD Bastrop and Oneta teams, again thanks for making our job a little easier by your efforts. We look forward to working with CCI again.

Regards,
Rob Strichart
Procurement Manager